

*SAVING LIVES AND PROPERTY*

# Bonita Springs Fire Control and Rescue District

**2013 ANNUAL REPORT**



# BONITA SPRINGS *Fire Control and Rescue District*



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# OUR MISSION

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It is the mission of the Bonita Springs Fire Control and Rescue District to preserve life and property and promote public safety through strong leadership, management, professionalism, and integrity.

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## OUR CORE VALUES...

### **To Residents:**

We owe the residents of Bonita Springs the highest quality service possible, characterized by responsiveness, integrity, and professionalism. We will continually strive for quality improvement.

### **To The District:**

We owe the Bonita Springs Fire Control and Rescue District our full commitment and dedication. We will always look beyond the traditional scope of our individual positions to promote teamwork and safe organizational effectiveness.

### **To Each Other:**

We owe each other a working environment characterized by trust and respect for the individual, fostering open and honest communication at all levels.

### **To Ourselves:**

We owe ourselves personal and professional growth. We will seek new knowledge and greater challenges and strive to be at the leading edge of our profession.

## OUR FOCUS...

The District will focus its efforts on responding rapidly and safely to emergencies, providing appropriate interventions, community outreach, and rigorous training to constantly improve our safety, skills, and readiness.

## OUR GOALS...

**Goal 1:** All personnel and staff will do their best, enjoy their job, and promote safety for themselves, their co-workers, and the organization.

**Goal 2:** Develop or improve our organization to effectively administer and manage the resources of the District.

**Goal 3:** Develop or improve a system for minimizing the impact of fires, disasters, and other emergencies on life and property.

**Goal 4:** Provide an effective Emergency Medical Service to lessen the morbidity and mortality of the sick or injured.

**Goal 5:** Provide an effective Fire Prevention and Public Education System to improve the quality of the lives and safety of the citizens we protect.

***Fire Chief Joseph V. Daigle***

# BONITA SPRINGS *Fire Control and Rescue District*



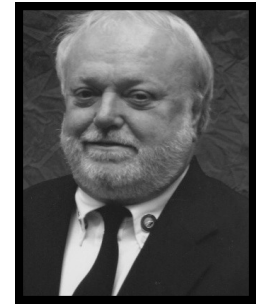
It is my pleasure to present to you the Bonita Springs Fire Control and Rescue District's Annual Report for 2013. Over the past year, the Board has upheld its moral obligation to protect the interest of the general public, and preserve the continuity of life safety operations.

Your Fire District was responsible for protecting the lives and safety of between 45,000 and 80,000 residents and visitors and the protection of \$7,411,773,872 in taxable property assets. We have been proactive in fostering change in the organization while maintaining critical levels of service delivery.

Although the District sustained an additional 2.4 percent reduction in gross taxable revenue, the agency continued to maintain a quality standard of coverage and service, focusing on customer satisfaction and economy of operation.

Within this report, you will see an overview of the operations of the Fire District, outlining key components of the organization which are necessary to fulfill our mission. The actions of the Board are intended to ensure a timely, professional, Fire/Rescue emergency response in order to serve the needs of the community.

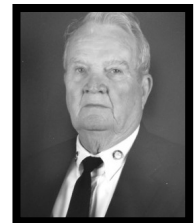
Steve Lohan,  
Chairman  
Bonita Springs Fire Board



**Steve Lohan**  
Chairman



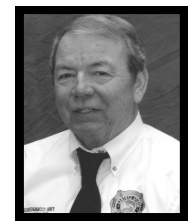
**Evans Conforti**  
Vice Chairman



**Fred Forbes**  
Treasurer



**Ed FitzGerald**  
Board Member



**Frank Liles**  
Board Member

## *Fire Commission Board*

# BONITA SPRINGS *Fire Control and Rescue District*



The Bonita Springs Fire Control and Rescue District (BSFD) ushered in the New Year with a positive view of our future. One of the great leaders of the BSFD, Chief PH Kinsey retired, and I was given the honor of serving the Fire District as Chief. The first order of business was to reevaluate the economic environment and the District's budget.

The BSFD managed the economic downturn utilizing a variety of management initiatives. The BSFD has reduced personnel by approximately 30%, adjusted employee benefits significantly, minimized unfunded liabilities by approximately 15 million dollars, and negotiated a tiered employment contract to reduce the cost of new employees.

However, these substantial cost-saving measures were not considerable to the point of eliminating the need to draw down the District's reserves to maintain operational efficiencies. Since FY 07-08, the BSFD has reduced reserves by approximately 30% or 3 million dollars. In essence, the continued use of reserve funds to offset annual revenue shortfalls would have eroded BSFD's financial standing, should these actions continued to take place.

Therefore, The Board of Fire Commissioners approve a mileage rate that ceased the use of reserves to balance the budget. For the first time in four years the district will have the ability to cover operating/ personnel costs utilizing current ad valorem revenue. Moreover, the Fire Board's decision was necessary to account for the continued depreciation of infrastructure such as the fire apparatus, the redevelopment of Station 3, and the replacement of obsolete emergency radios, bunker gear maintenance equipment, and other operational necessities. Furthermore, the Affordable Health Care Act currently has an unknown fiscal impact on the District.

Other notable advancements were the reorganization of the administration, including the promotion of Lisa Gendron to Finance Director, and the hiring of Jessica LaForge and Natalie Hughes to fill the vacant positions of Finance Coordinator and Public Education Specialist, respectively. Additionally, a three-year labor management contract was signed and approved, adding stability to the organization. The District's pursuit of enhancing EMS services, by providing a fire based ambulance transport systems, moved through the political/legal system with no determinable outcome.

The BSFD will continue to seek the most efficient, effective method of providing emergency response necessary to keep the citizens and visitors of Bonita Springs safe. *As always, don't just call us **any time** you need our help, call us **every time** you need our help, and WE WILL BE THERE!*

***Joseph V. Daigle, Fire Chief***

# BONITA SPRINGS *Fire Control and Rescue District*



The Bonita Springs Fire Control and Rescue District have taken a proactive stance on fire and life safety education as well as inviting the public to learn about their Fire District while encouraging them to become more involved in their safety and in the safety of their community.

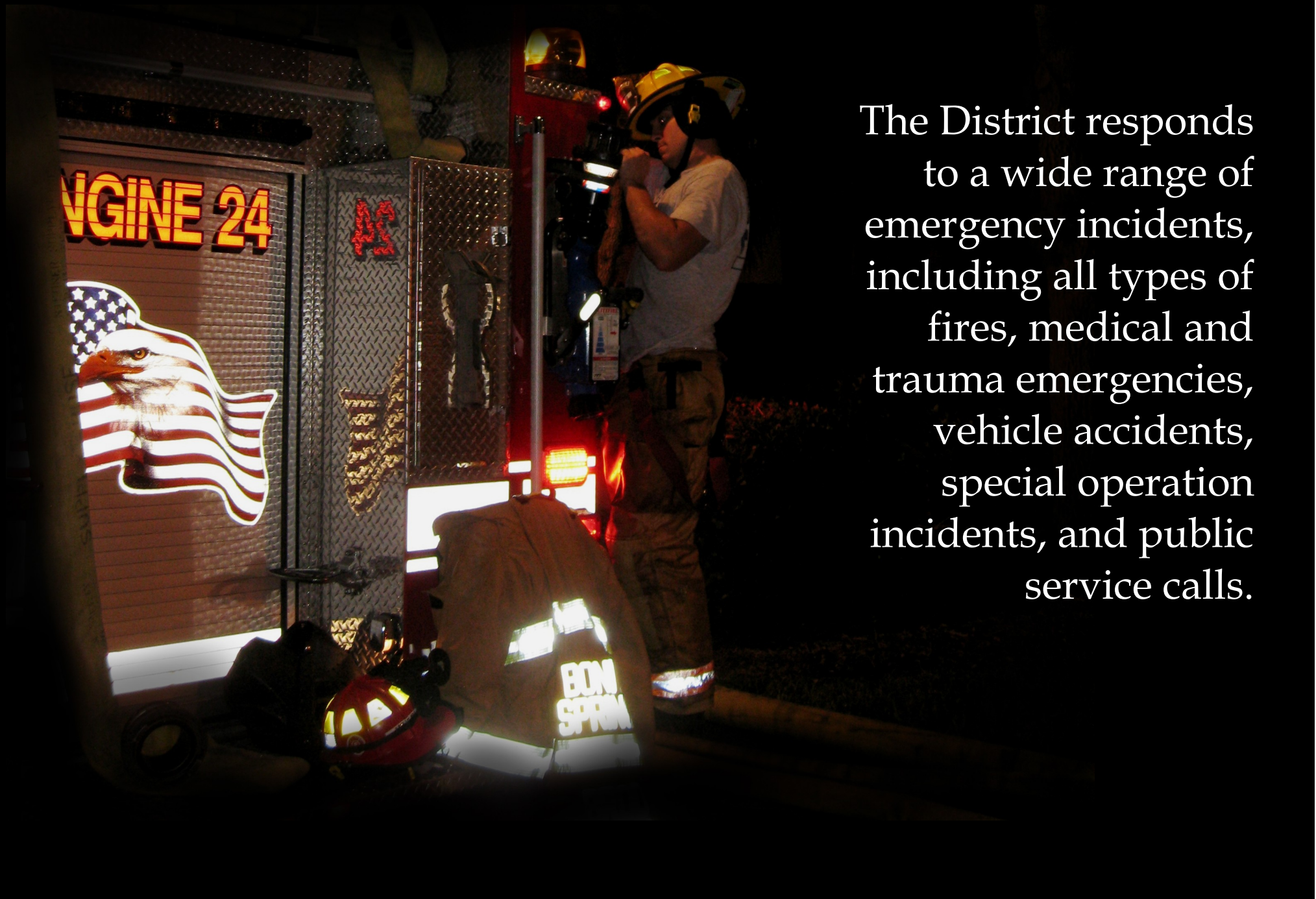


## *Community Education & Outreach*

# BONITA SPRINGS *Fire Control and Rescue District*



# Operations Division



The District responds to a wide range of emergency incidents, including all types of fires, medical and trauma emergencies, vehicle accidents, special operation incidents, and public service calls.



## Overview

The District responded to a wide range of emergency incidents including all types of fires, medical and trauma emergencies, vehicle accidents, special operation incidents, and public service calls. Non-emergency duties included:

- Inspection of apparatus and equipment
- Training
- Public education
- Pre-fire planning
- Fire hydrant maintenance
- Minor repair of equipment
- Maintenance of fire stations
- Physical fitness training

## Emergency Medical Services

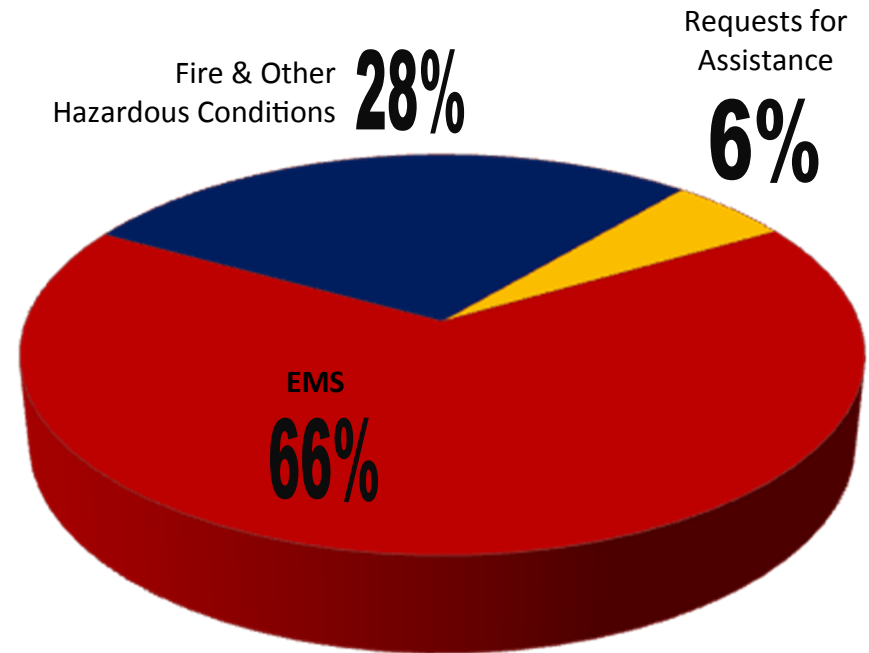
2013 marked the 13<sup>th</sup> year of providing non-transport advanced emergency medical care. Six units serve Bonita Springs: four engines, one rescue unit, and one ladder truck. All are staffed with firefighters trained as emergency medical technicians and paramedics. In most instances, they are the first to arrive at a medical emergency.

Bonita Springs firefighter/paramedics perform advanced life support procedures such as cardiac monitoring, defibrillation, I.V., and drug therapy, often before the arrival of a county ambulance. Once a county ambulance arrives, patient care is transferred from firefighter/paramedics to county paramedics and the patient is transported to the hospital.

With the support of the local community and the District's Medical Director, the District feels that it can improve patient care by providing direct patient transport. This would shorten transport time to definitive medical care and streamline service delivery.

As the first step toward achieving this, in 2010, the District applied to the Lee County Board of Commissioners to provide fire-based ambulance transport. The goal is to enable district firefighter/paramedics to begin immediate medical transport instead of waiting for the county ambulance to arrive.

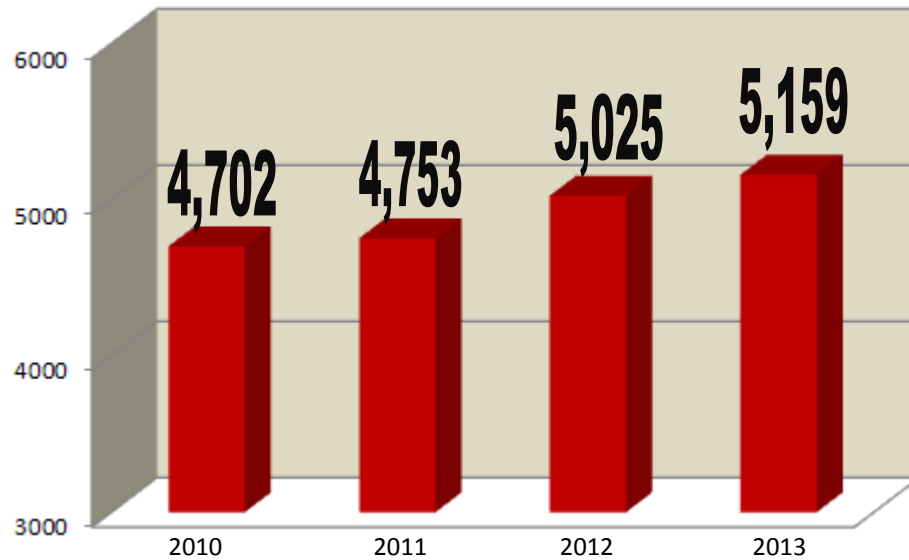
## 2013 INCIDENTS BY TYPE



# 2013 Operations



### CALLS BY YEAR



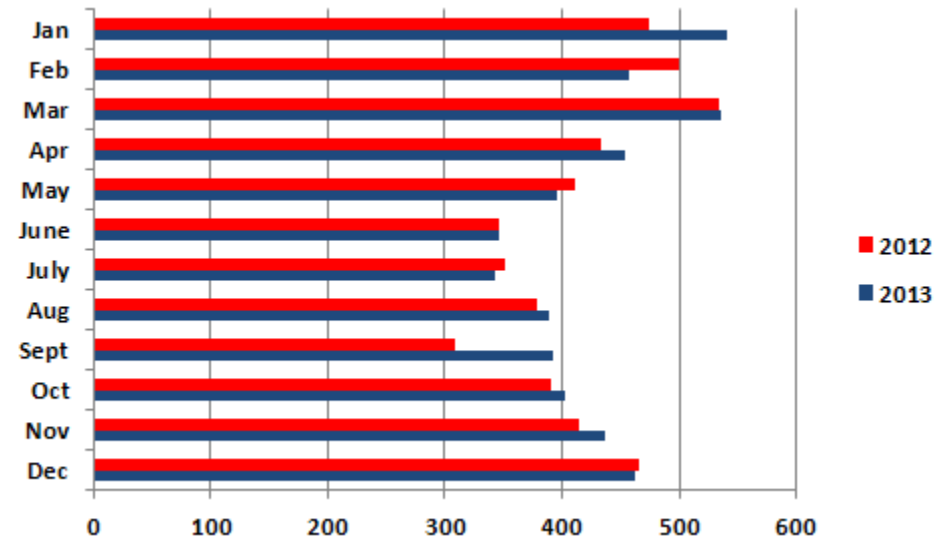
#### Incident Response

During 2013, the District responded to 5,159 incidents, a slight increase compared to 2012. EMS calls totaled 66 percent, fire and other hazardous conditions totaled 28 percent, and request for assistance totaled 6 percent.

#### Monthly Response Profile

In 2013, the months with the most calls were January, followed by March. The District typically experiences an increase in calls in the winter months when our seasonal residents arrive, and visitors vacation in Bonita Springs.

### MONTHLY RESPONSE PROFILE



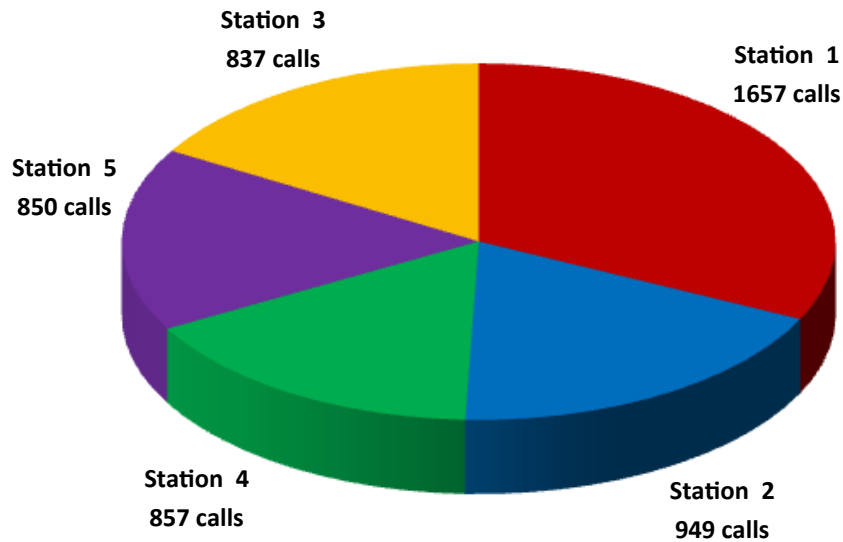
#### Closest Unit Response

The District completed its fourth year of *Closest Unit Response*, which dispatches the closest unit to an emergency regardless of jurisdiction. Currently, for Bonita Springs, San Carlos Park, and Estero, *Closest Unit Response* has improved response times in all three districts.

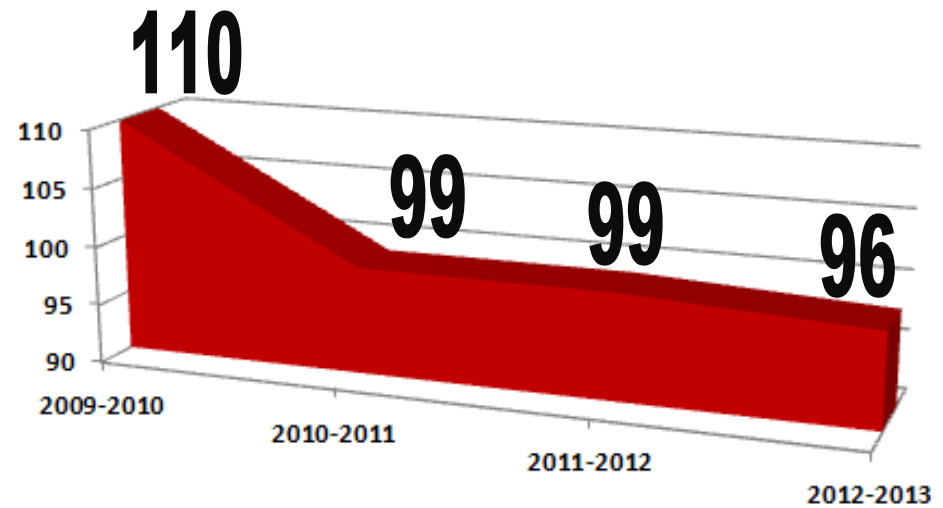
# 2013 Operations



## 2013 STATION RESPONSE PROFILE



## NUMBER OF EMPLOYEES BY YEAR



### Station Locations

**Station One:** 27490 Old 41 Road, Bonita Springs, FL 34135  
Completed in 1984, remodeled in 2007

**Station Two:** 28055 Mango Drive, Bonita Springs, FL 34134  
Completed in 2005

**Station Three:** 25001 S. Tamiami Trail, Bonita Springs, FL 34135  
Completed in 1993, upgraded in 2010

**Station Four:** 27701 Bonita Grande Drive, Bonita Springs, FL 34135  
Completed in 2006

**Station Five:** 8850 W. Terry Street, Bonita Springs, FL 34135  
Completed in 2010

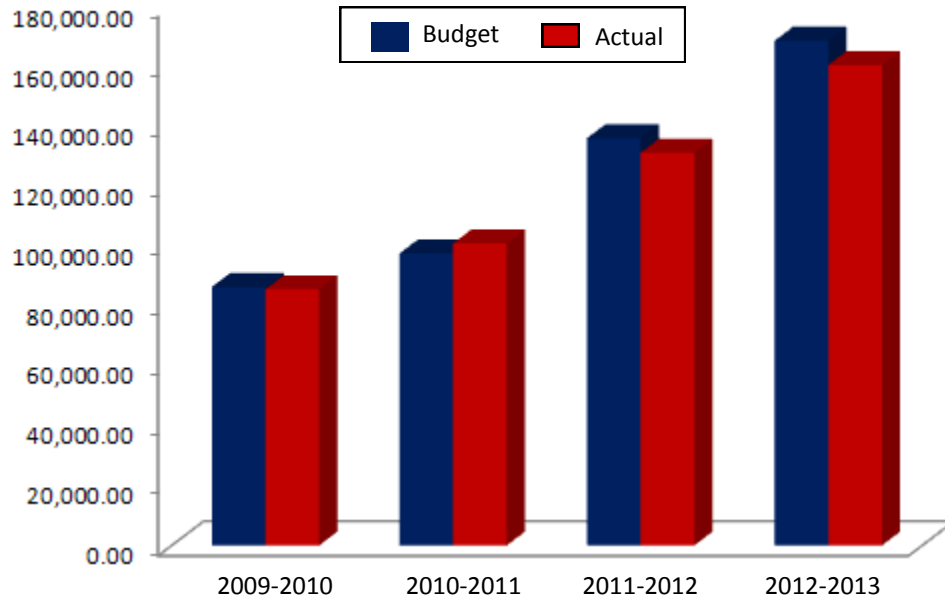
### Personnel

The Fire Suppression Division provides round-the-clock coverage with 3 shifts staffed by a total of 3 battalion chiefs, 3 training lieutenant/safety officers, 18 lieutenants, and 54 firefighters. Of these 78 personnel, 41 are paramedics and 37 are emergency medical technicians. The District maintained a total of 44 paramedics and 41 emergency medical technicians when the administration and fire prevention staff is included.

# 2013 Operations



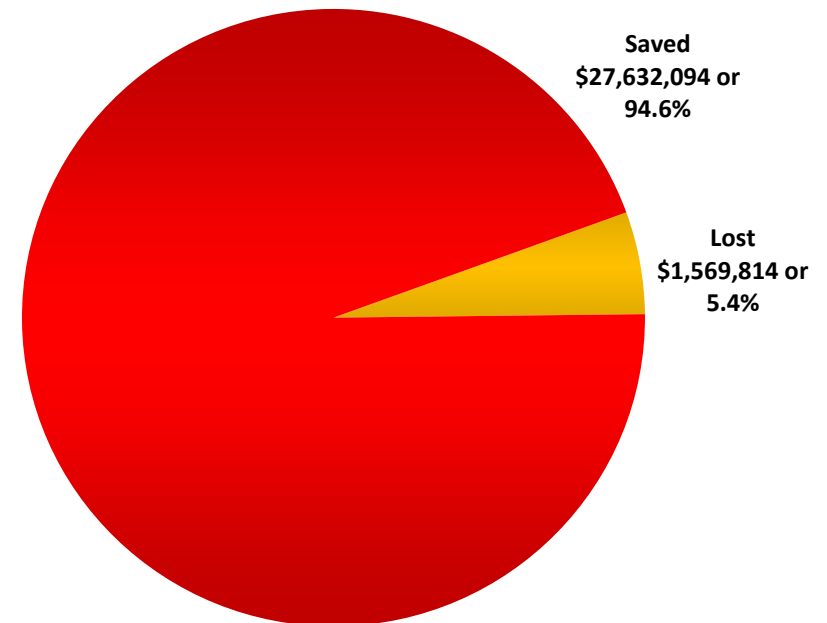
## VEHICLE MAINTENANCE COMPARISON



### Vehicle Maintenance Comparison

The District's preventative maintenance program has dramatically reduced costs while improving reliability and safety. Relocating maintenance to Station Five has increased efficiency and established a functional maintenance and repair facility. In 2013, the Fleet Maintenance Division began assisting to maintain apparatus for City of Bonita Springs, USAR, and San Carlos Park Fire District.

## PROPERTY VALUE SAVED AND LOST



### Property Value Saved and Lost

In 2013, rapid intervention by Bonita Springs' firefighters saved over \$27,632,094 in property in immediate fire danger. This is compared to property losses of only \$1,569,814. These dollar totals are collected from reporting data on fire emergencies, including structure fires, wildland fires, vehicle fires, and vessel fires.

# 2013 Operations

# Training Division

All personnel received advanced training in medical care, fire suppression, and special operations. The District accumulated over 41,185 hours of fire, special operations, and EMS related training. This equated to an average of 416 hours per employee annually.





## Overview

All personnel received advanced training in medical care, fire suppression, and special operations. The District accumulated over 41,185 hours of fire, special operations, and EMS related training. This equated to an average of 416 hours per employee annually. Classes included:

- Driver operator
- Officer development
- Leadership
- Vehicle extrication
- Air management
- Rapid intervention
- Ventilation
- Live fire
- Enter and search

## Training Highlights

**Driver Training Recertification Program:** The Training Division administered a driver training program in 2013 for all firefighters. It is a complex program that included maintenance, apparatus knowledge, equipment familiarization, emergency and non-emergency driving, and pump operator skill evaluations. The program had two important goals: 1) Determine the readiness of new driver/operators. 2) Ensure department personnel are trained in pump and apparatus operations. The program was a success; all firefighters passed the testing.

**Live Fire Training:** The live fire training center at Station Four is an important tool when training on interior and exterior fire operations. Personnel from various fire departments throughout Lee and Collier Counties participated in more than 15 days of live fire burns. This totals to over 300 firefighters trained in Bonita Springs' live fire training center.

**EMT and Paramedic Training:** The District's Medical Director, Dr. A. Rodi, Jr., conducted monthly in-service training sessions to include:

- Cardiac care
- Trauma emergencies
- Pediatric
- Orthopedic injuries
- Respiratory conditions
- Pharmacology

The Training Division conducted monthly instruction and practical evolutions. Along with this, paramedics attend specialized classes in:

- Basic Life Support
- Advanced Cardiac Life Support
- Basic Trauma Life Support
- Advanced Pediatric Life Support

Other programs to maintain competency in their field, such as the Health Stream Interactive Web Based Training System, were utilized. Emergency Medical Providers received their renewal certificates and licenses from the State.

**Special Operations/HazMat:** In 2013, training in the following disciplines was provided to District personnel:

- Vehicle Extrication/Stabilization
- Water Rescue/Operations
- High and Low Angle Rope Rescue
- Confined Space
- Trench Rescue
- Hazardous Materials

# 2013 Training

# BONITA SPRINGS *Fire Control and Rescue District*



Citizens of the Bonita Springs Fire District,

My name is Dr. Alexander Rodi, Jr. I am the Medical Director for the Bonita Springs Fire District. My duties include training and credentialing your emergency medical technicians (EMTs) and paramedics, reviewing the quality of care your EMTs and paramedics deliver, and establishing and maintaining acceptable practice guidelines which we have developed in conjunction with Lee County Emergency Medical Service.



**416**

Hours of training per employee

**41,185**

Total training hours



Our EMTs and paramedics come from the same training programs as the County's EMTs and paramedics. The difference, and greatest benefit to you, is that our EMTs and paramedics are also firefighters; they have dual certifications in both fire-fighting and medical care.

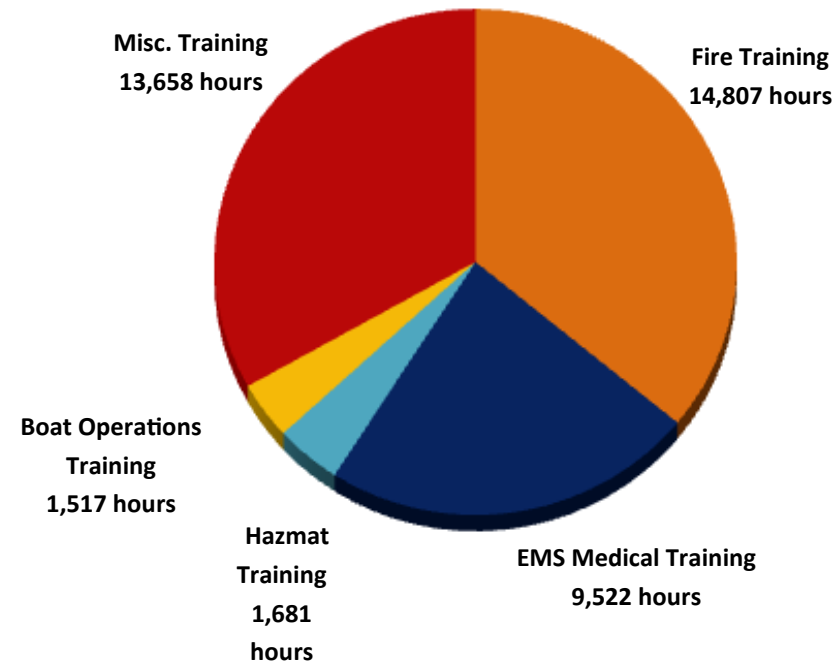
In addition, your paramedics have multiple certifications in trauma care (ITLS), pediatric care (PEEP), basic life support (BLS), advanced life support (ACLS), and I provide monthly lectures on various medical issues related to patient care and treatment.

Our EMTs and paramedics are professionals, always striving to be the best in the county. Trained to think outside the box, they use their training and knowledge to deliver the best care possible to the citizens of Bonita Springs.

Since we respond to a large number of medical calls, it is important to understand that time is critical. From initiating a 9-1-1 call for chest pain, to arrival to the hospital, any unnecessary delay can mean the difference between life and death.

Your fire district strives to provide the very best pre-hospital medical care economically possible. We continue to work toward providing ambulance service on a local level to improve the current level of service and your quality of life.

Dr. Alexander Rodi, Jr.,  
Medical Director



## 2013 Training

# *Prevention and Public Education Division*



The District educates and interacts with an average of 25,000 participants each year through 32 Public Education Programs. During 2013, the District participated in numerous community events, including children's educational events, seasonal festivals, and parades. These events attracted thousands of people and provided the District with a unique opportunity for positive community outreach.

# BONITA SPRINGS *Fire Control and Rescue District*



The Fire Prevention Division performs fire inspections, reinspections, and occupancy permit inspections within the community's business districts and multi-family housing complexes. The Division also provides plan review and inspection services for new construction and interior remodeling projects.

## Overview

The Fire Prevention Division interacted with developers, builders, architects, engineers, and home owners in the process of applying the Florida Fire Prevention Code to commercial and multi-family residential buildings constructed within the District. The staff performed fire inspections, reinspections, and occupancy permit inspections within the community's business districts and multi-family housing complexes. Plan review and inspection services was provided for new construction and interior remodeling projects.

The District was involved with multi-family residential, commercial, and fire protection system permits by conducting plan review and fire inspections during construction. New construction inspections assured code compliance of individual components of construction throughout the building process. Staff also inspected the installation of fire alarm and fire sprinkler systems in single-family homes.

## Occupancy/New Construction Inspections

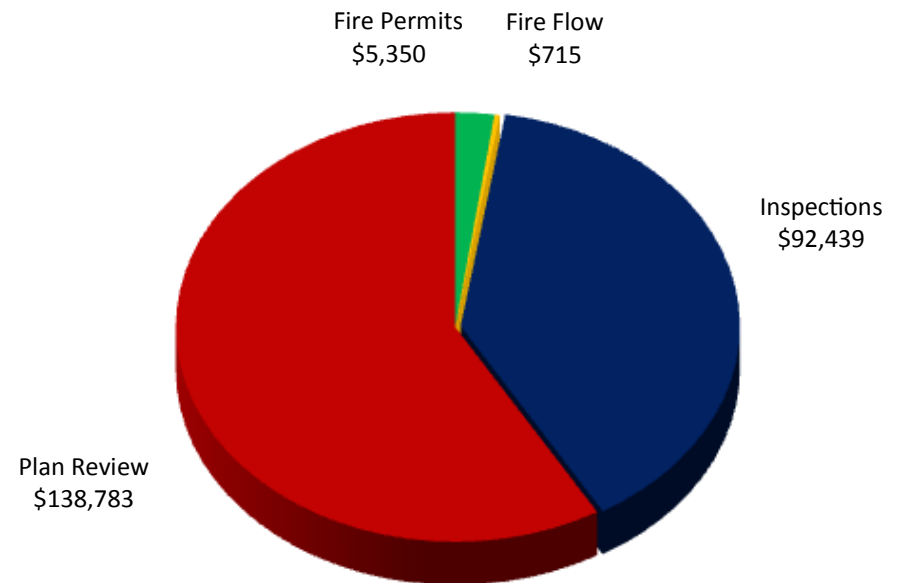
It is our endeavor to provide timely, comprehensive, and accurate inspections for the District. These inspections reduce the potential for fire damage while increasing life safety for building occupants.

New construction inspections assured code compliance of individual components of construction throughout the building process. Examples of components include fire-rated walls, fire sprinkler piping, and liquid propane tanks and piping.

## Revenue

Revenue received calendar year by the Fire Prevention Division for fire flows, plan review, fire permits, and inspections also include the revenue from our plan reviews for Estero, San Carlos Park, Fort Myers Beach, Iona McGregor, Lehigh Acres and South Trail Fire Districts. The District received \$237,287 dollars of revenue for fire flows, inspections, plan review, and fire permits; this is an increase from 2012 of \$109,708.

## 2013 FIRE PREVENTION



# 2013 Fire Prevention

# BONITA SPRINGS *Fire Control and Rescue District*



## Plan Review and Permitting

The number of plan reviews decreased 9 percent in 2013.

The totals are as follows:

**Total plan review: 1,760**

Bonita Springs Fire District plan reviews: 747

Estero Fire District plan reviews: 223

Fort Myers Beach Fire District plan reviews: 173

Iona McGregor Fire District plan reviews: 265

Lehigh Acres Fire District plan reviews: 80

San Carlos Park Fire District plan reviews: 174

South Trail Fire District plan reviews: 98

Fire Prevention performs plan review for all permits issued, including multi-family residential, commercial buildings, fire protection systems, and hazards. The District issues a permit for fire protection systems and hazards, and conducts ongoing inspections during construction.

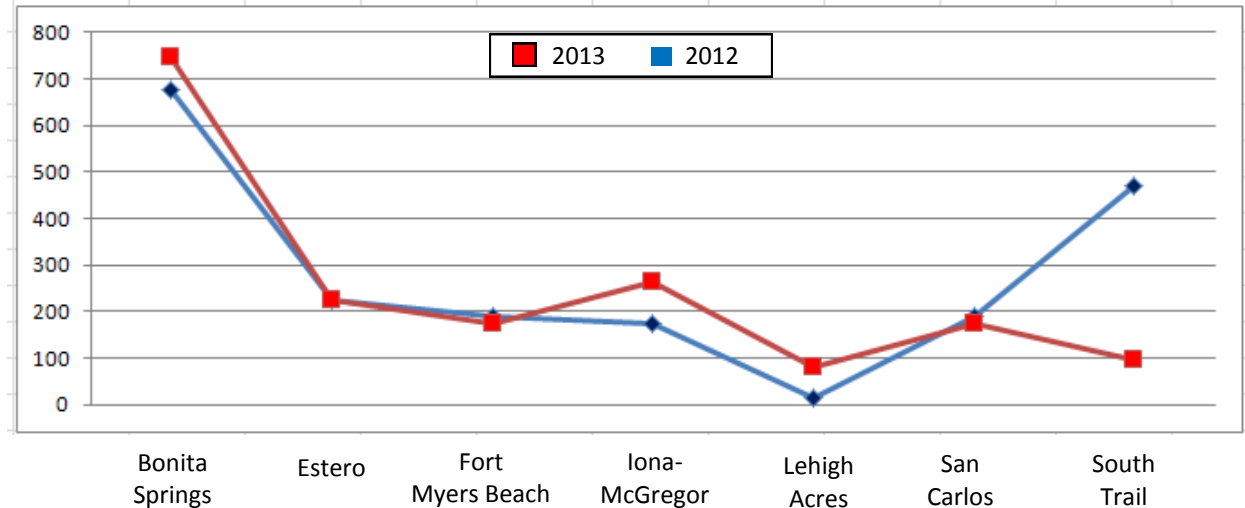
Plans are reviewed through an inter-local agreement with the City of Bonita Springs, Estero, San Carlos Park, South Trail, Iona-McGregor, Lehigh Acres, and Fort Myers Beach to ensure fire code compliance prior to issuing a building permit. An agreement between Lee County and the District was established in 1980 for plan review.

## 3,570 Total Inspections

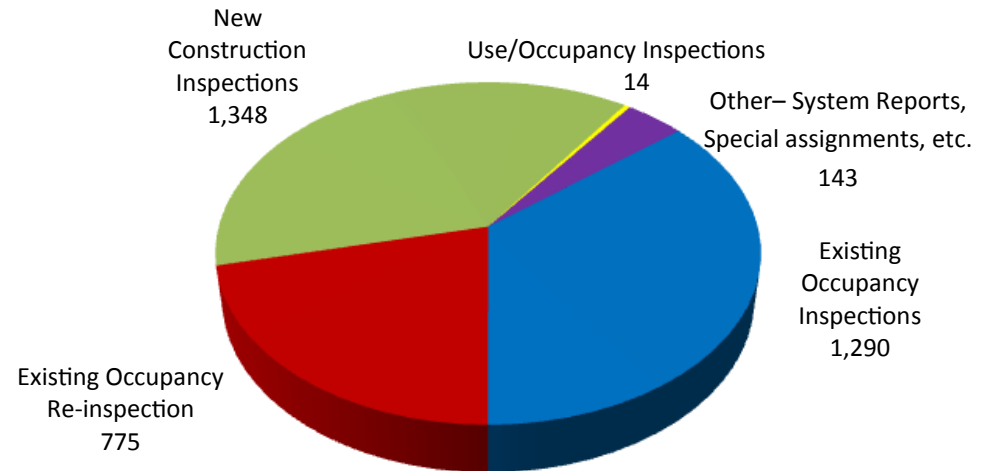
In 2013, the following was conducted:

- 1,290 existing occupancies were inspected.
- 775 occupancies were reinspected.
- 1,348 new construction inspections were completed.
- 14 use/occupancy inspections were conducted.
- 143 other— system reports, special assignments, etc.

## PLAN REVIEW



## INSPECTIONS AND RE-INSPECTIONS



# 2013 Fire Prevention

# BONITA SPRINGS *Fire Control and Rescue District*



## Fire and Life Safety Education

The District educates or interacts with an average of 25,000 participants each year through 32 Public Education Programs. During 2013, the District participated in numerous community events, including children's educational events, seasonal festivals, and parades. These events attracted thousands of people and provided the District with a unique opportunity for positive community outreach.

## Fire Prevention Month

In support of National Fire Prevention Month, fire safety and prevention practices were promoted through public education programs. Throughout October and November, fire safety presentations were made to each classroom in Bonita Springs, from kindergarten through fifth grade along with classrooms in 14 pre-schools. On average, 5,000 children are seen during this season.

Due to the generosity of the community, students are provided literature booklets after each presentation. Each piece of literature re-enforces the fire and life safety curriculum and allows parents to see what their student learned at the presentation and follow-up the education at home.

## Victim Assistance Program

Fourteen years ago, the District realized a need that wasn't fully met on emergency scenes – emotional first aid. This program delivers additional support to victims beyond the emergency response, such as coordinating with the American Red Cross and other agencies for assistance with lodging, clothing, food, and emotional first aid.

## Child Car Seat Inspection and Installation

Under the instruction of the Lee County Safe Kids Coalition, the Bonita Springs Fire District became certified in 2008 to safely install child restraint seats. The Fire District can also provide car seats to families in need for a small donation. On average, 75 families receive car seat installation assistance each year.

## Community Emergency Response Team

The Bonita Springs Fire District began offering the Community Emergency Response Team (CERT) class program in 2007. In 2013, there were 183 members on the team. Participants are instructed in Disaster Preparedness, Fire Safety, Extinguisher Training, Disaster Medical Operations, Search and Rescue, Disaster Psychology, and Terrorism. The Basic Training course consists of a total of 16 hours of instruction.

## SAFE Home Project

2013 marked the 18th year of the Smoke Alarms For Every (SAFE) Home Project. By raising funds throughout the year, free smoke alarms were distributed to nearly 525 kindergarten students.

## Media Relations

The Department's Public Information Program continued to enjoy an exceptional relationship with the media. The media served as a valuable vehicle for bolstering the community's knowledge of the District's events, safety presentations and classes, and informing residents of hazards in their neighborhood such as wildfires.

## Educational Programs for the Community

The District continued its educational programs for the community in 2013 by offering fire and life safety presentations on over 30 different topics such as:

- CPR
- Safe babysitting
- Fire extinguisher
- Water/pool safety
- Fire station tours
- Fire safety puppet shows
- General home and office fire safety
- Fire safety lessons for children
- Juvenile Firesetter intervention
- Severe weather education

# *2013 Public Education*

# FIRE, HAZARDS, & MEDICAL EMERGENCIES

## THE NUMBERS

Bonita Springs Fire Control and Rescue District provides our citizens with cutting-edge fire suppression and life safety capabilities. Our ISO rating of three puts the district in the top three percent of the best fire departments in the country. Our firefighters have the best training and equipment available and continually strive to provide unparalleled service to our citizens, saving lives and property.

RESCUE & EMS MEDICAL SERVICE INCIDENTS	2010	2011	2012	2013
Rescue, EMS incident, other	66	42	20	313
Medical assist, assist EMS crew	378	352	354	250
EMS call, excluding vehicle accident with injuries	2,491	2,480	2,719	2,572
Motor vehicle accident with injuries	93	124	100	110
Motor vehicle vs. pedestrian accident	26	22	14	17
Motor vehicle accident with no injuries	160	148	134	147
Lock-in	0	1	1	0
Search for person in water	4	1	6	1
Extrication of victims from vehicle/other	2	1	1	5
Removal of victims from stalled elevator	3	2	10	4
High-angle rescue	0	1	0	0
Swimming/recreational water areas rescue	0	0	0	1
Swift water rescue	1	0	1	0
Watercraft rescue	5	1	5	2
Rescue or EMS standby	6	0	1	0
<b>Sub-total</b>	<b>3,235</b>	<b>3,175</b>	<b>3,366</b>	<b>3,422</b>

### *Incident Response in Bonita Springs*

**+ 2.7%**

*Increase in incident response*

In 2013 the District responded to 5,159 incidents, an approximate 2.7% increase from 2012 of 5,025 incidents.

**- 10%**

*Decrease in fire incidents*

Fire incidents: 135 incidents, an approximate 10% decrease from 2012 of 150 incidents.

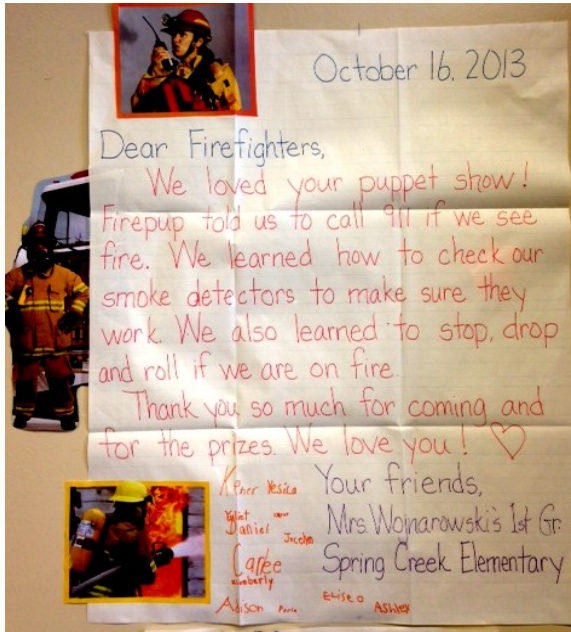
**+ 1.6%**

*Increase in EMS incidents*

EMS incidents: 3,422 incidents, an approximate 1.6% increase from 2012 of 3,366 incidents.



## *Notable Quotes of 2013*



Dear Firefighters, we loved your puppet show! Firepup told us to call 911 if we see a fire. We learned how to check our smoke detectors to make sure they work. We also learned to stop, drop and roll if we are on fire. Thank you so much for coming and for the prizes. We love you!

Your friends, Mrs. Wojnarowski's 1st grade

FIRE	2010	2011	2012	2013
Fire, other	1	2	6	11
Building fire	21	15	16	24
Fires in structures other than a building	1	2	0	3
Cooking fire, confined to container	5	12	10	15
Incinerator, fuel burner/broiler malfunction, fire	1	1	1	1
Trash or rubbish fire, contained	0	2	3	2
Fire in mobile home used as a fixed residence	4	1	2	5
Fire in portable building, fixed location	1	1	0	1
Mobile property (vehicle) fire, other	0	1	3	1
Passenger vehicle fire	18	13	7	14
Road freight or transport vehicle fire	0	3	3	1
Water vehicle fire	4	2	1	0
Off-road vehicle or heavy equipment fire	1	1	2	1
Camper or recreational vehicle (RV) fire	1	0	1	0
Natural vegetation fire, other	4	6	10	4
Forest, woods, or wildland fire	7	39	17	3
Brush, brush and grass, mixture fire	18	24	25	16
Grass fire	7	10	8	9
Outside dumpster, trash receptacle, rubbish, trash fire, other	19	5	25	17
Outside stationary compactor/compacted/dumpster	0	0	1	4
Special outside fire, other	1	1	4	1
Outside storage and equipment fire	3	3	5	2
<b>Sub-total</b>	<b>119</b>	<b>157</b>	<b>150</b>	<b>135</b>

# BONITA SPRINGS *Fire Control and Rescue District*



<b>RUPTURE, EXPLOSION, OVERHEATED</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>
Overpressure rupture of steam pipe	1	1	0	1
Overpressure rupture from air or gas, other	1	0	3	0
Excessive heat, scorch burns, with no ignition	1	2	1	1
<b>Sub-total</b>	<b>3</b>	<b>3</b>	<b>4</b>	<b>2</b>

<b>HAZARDOUS CONDITION</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>
Hazardous conditions, other	5	3	0	3
Gasoline or other flammable liquid spill	11	6	7	11
Gas leak, natural or (LPG)	13	4	8	8
Oil, toxic chemical, or other combustible liquid spill	1	2	1	2
Chemical hazard, no spill or leak	2	2	0	1
Chemical spill or leak	2	1	1	1
Carbon monoxide incident	3	3	1	2
Refrigeration leak	0	0	0	0
Electrical wiring/equipment problem, short-circuit	8	6	7	12
Overheated motor	6	6	3	1
Breakdown of light ballast	1	2	0	0
Power line down	18	9	6	8
Arcing, shorted electrical equipment	17	30	15	13
Biological hazard, confirmed or suspected	1	0	2	0
Building or structure weakened or collapsed	0	1	0	0
Vehicle accident, general cleanup, potential accident	4	3	4	3
Attempt to burn	0	0	0	1
Explosive removal	0	0	1	0
<b>Sub-total</b>	<b>92</b>	<b>78</b>	<b>56</b>	<b>66</b>

*We think like you think,  
time is important.*

A few minutes can mean the difference between life and death. Your fire district strives to be on scene in less than six minutes from the time we receive the call.

Approximately 79.5% of our overall emergency and non-emergency incident responses were reached in six minutes or less in 2013. Our overall average response time for all calls was 05:23.

*5:23*  
*in*  
*79.5%*

Approximately 86.5% of our emergency and non-emergency medical incident responses were reached in six minutes or less in 2013. Our overall average response time for all medical calls was 04:59.

*4:59*  
*in*  
*86.5%*

Approximately 70.6% of our emergency and non-emergency structure fire incident responses were reached in approximately six minutes by the first due unit in 2013 and 83.8% in eight minutes or less. Our overall average response time for all calls was 06:27.

*6:27*  
*in*  
*70.6%*

# BONITA SPRINGS *Fire Control and Rescue District*



SERVICE CALL	2010	2011	2012	2013
Service call, other	12	7	10	7
Person in distress, other	16	13	12	15
Lock-out	2	4	1	5
Ring or jewelry removal	0	1	1	0
Water problem, other	2	2	1	0
Water evacuation	0	0	0	0
Water or steam leak	5	2	3	2
Smoke or odor investigation, removal	29	24	44	29
Animal problem, other	1	0	0	0
Animal rescue	0	0	0	0
Public service assistance, other	74	68	67	70
Assist police or other governmental agency	5	6	4	3
Police matter	0	1	0	2
Public service	0	53	33	51
Assist invalid	29	57	71	80
Defective elevator, no occupants	7	5	6	6
Unauthorized burning	7	7	10	11
Cover assignment, standby, move-up	6	1	1	0
<b>Sub-total</b>	<b>195</b>	<b>251</b>	<b>264</b>	<b>281</b>

SPECIAL INCIDENT TYPE	2010	2011	2012	2013
Special type of incident, other	2	0	3	1
Citizen complaint	0	0	2	3
<b>Sub-total</b>	<b>2</b>	<b>0</b>	<b>5</b>	<b>4</b>

## *Notable Quotes of 2013*

After getting married, the bride and groom reportedly fell asleep at 3:30 a.m. in their honeymoon suite. The groom awoke that morning to find his wife not breathing and unresponsive. He called 911 just after 7 a.m.

Firefighters on Truck 25 – Lt. Winthrop Telford, FF Paramedic Shane Frost, FF Robert Schmidt and FF Adam Nolin – responded to the hotel. They arrived to find a room that resembled a typical honeymoon suite with rose petals all over the floor except the groom was administering CPR to his new bride. The firefighters immediately went into action.

FF Frost used the EZ IO to gain vascular access. He remembers, “It was a strange call because of how young she was (26 years old). She was found in the worst heart rhythm we could find her in. We worked hard and got her back. With her being so young, it’s nice she has another chance at life.” FF Schmidt rode in the ambulance as the patient was transported to the hospital.

On June 3, 2013

# BONITA SPRINGS *Fire Control and Rescue District*



FALSE ALARM AND FALSE CALL	2010	2011	2012	2013
False alarm or false call, other	97	54	93	70
False alarm/no response, fire alarm	17	11	23	34
Malicious, mischievous false call, other	10	7	6	5
Municipal alarm system, malicious false call	1	1	2	2
Central station, malicious false alarm	2	3	0	3
Local alarm system, malicious false alarm	4	3	3	3
Bomb scare, no bomb	3	0	0	0
System malfunction, other	36	22	34	24
Sprinkler activation due to malfunction	1	1	6	0
Extinguishing system activation due to malfunction	0	1	0	0
Smoke detector activation due to malfunction	29	45	29	32
Heat detector activation due to malfunction	4	1	1	1
Alarm system activation due to malfunction	56	74	63	69
Carbon monoxide detector activation due to malfunction	1	2	2	1
Unintentional transmission of alarm, other	21	30	19	12
Sprinkler activation, no fire	3	5	3	8
Extinguishing system activation	0	0	0	0
Smoke detector activation, no fire	33	32	32	26
Detector activation, no fire	17	16	15	7
Alarm system activation, no fire	87	91	95	93
<b>Sub-total</b>	<b>422</b>	<b>399</b>	<b>426</b>	<b>390</b>

## *Aid Responses Given and Received*

<i>146</i>	146 auto-aid responses were given to Estero Fire-Rescue.
<i>20</i>	20 auto-aid responses were received from Estero Fire-Rescue.
<i>21</i>	21 mutual-aid responses were given to North Naples Fire.
<i>2</i>	2 mutual-aid response was received from North Naples Fire.
<i>10</i>	10 auto-aid responses were given to Fort Myers Beach Fire.
<i>9</i>	9 auto-aid responses were received from Fort Myers Beach Fire.
<i>186/34</i>	Bonita Springs Fire responded to 186 mutual or auto aid requests and had 30 responses from others Fire Districts.

# BONITA SPRINGS *Fire Control and Rescue District*



<b>GOOD INTENT CALL</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>
Good intent call, other	53	28	20	25
Dispatched and canceled en-route	305	279	312	373
Dispatched and canceled on-scene	207	291	330	391
Fire units sent to wrong location	2	1	4	1
No incident found on arrival at dispatch location	42	72	69	57
Prescribed fire	3	0	1	0
Authorized controlled burning	5	3	3	0
Smoke scare, odor of smoke	3	5	8	5
Steam, vapor, fog or dust thought to be smoke	2	4	4	2
Smoke from barbecue, tar kettle	0	2	1	2
EMS call, party transported by non-fire	0	3	0	0
Hazardous materials release investigation with no hazardous materials	5	1	1	2
<b>Sub-total</b>	<b>627</b>	<b>689</b>	<b>753</b>	<b>858</b>

<b>SEVERE WEATHER AND NATURAL DISASTER</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>
Severe weather or natural disaster, other	1	0	1	0
Wind storm, tornado/hurricane assessment	1	0	0	0
Lightning strike (no fire)	5	1	0	1
<b>Sub-total</b>	<b>7</b>	<b>1</b>	<b>1</b>	<b>1</b>
<b>GRAND TOTAL</b>	<b>4,702</b>	<b>4,753</b>	<b>5,025</b>	<b>5,159</b>

## *Notable Quotes of 2013*

The man had a cardiac arrest while playing softball at the Citrus Park fields. As the patient rounded second base, he quickly collapsed. His fellow teammates immediately "stepped up to the plate" and determined the man was not breathing. They called for help and began their own emergency procedures. Coincidentally, Just three days after he took a CPR class at the Bonita Springs Fire Department, one player put his newly acquired skills to the test.

"It's just a weird feeling; I was a little nervous, but that comes after, at that time the adrenaline flows, and you do what you have to do," said Kwasnycia.

"He was able to address the situation and make a difference in someone else's life," said Fire Chief Joseph Daigle. On December 10, 2013