

Bonita Springs Fire Control and Rescue District



Annual Report 2009

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BONITA SPRINGS FIRE CONTROL & RESCUE DISTRICT

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FAX: (239) 949-6207

FIRE PREVENTION
TEL: (239) 949-6211
FAX: (239) 949-6216

EDWARD FITZGERALD
CHAIRMAN

WAYNE EDSALL
VICE-CHAIRMAN

EVANS CONFORTI
SECRETARY
TREASURER

FRANK LILES
COMMISSIONER

STEVE LOHAN
COMMISSIONER

P.H. KINSEY, JR.
FIRE CHIEF

www.bonitafire.org

Edward P. FitzGerald, Chairman of the Board; Commissioners of the Bonita Springs Fire Control and Rescue District; and Citizens of Bonita Springs;

It is my honor to present to the Board of Commissioners the Bonita Springs Fire Control and Rescue District's 2009 Annual Report. As in the previous year, this past year continued to present the District with difficult challenges and continually changing situations from the downturn in the economy. Our staff has worked hard to ensure we can provide the best service possible to the residents and visitors of our community, while reducing costs but never reducing our customer service. I have included in this letter just a few of the many highlights of the year.

- The District continues the in-house apparatus maintenance program that has been very successful.
- An upgrade was made to our breathing equipment, which brought us in line with the most current NFPA standards.
- We participated with the Marine Emergency Response Team groups in a exercise with the Coast Guard and many other surrounding agencies.
- The Training Division logged 23,913 hours of total training for the year, which equated to 26 hours per person per month.
- We continue to support and sponsor the Fire Explorer program.
- The Community Emergency Response Team program has continued success, with 77 current members.
- The District continues to explore the idea of a merger with the fire districts of Estero and San Carlos.
- Employees were honored for awards and years of service at the Annual Employee Appreciation Dinner.
- The Fire Prevention Division performed a total of 10,481 inspections, covering existing occupancies and new construction.
- Our 1989 Pierce Tele-Squirt was replaced with a new 70-foot Sutphen platform.
- The Public Education Division educated or encountered 19,001 people with our fire and life safety programs.
- Assistant Chief Craft earned his international accreditation as a Chief Medical Officer.

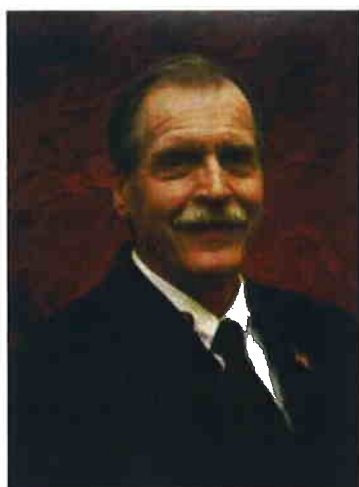
As the Chief Executive Officer of the District, under the direction of the Board of Commissioners, it is my goal that the District will continue to provide the highest quality of service to our residents in the most efficient manner possible.

Sincerely,
P.H. Kinsey, Jr.
Fire Chief

Board of Fire Commissioners



**Edward FitzGerald
Chairman**



**Wayne Edsall
Vice-Chairman**



**Evans Conforti
Secretary/Treasurer**



**Frank Liles
Fire Commissioner**



**Steve Lohan
Fire Commissioner**

Mission Statement

OUR MISSION...

It is the mission of the Bonita Springs Fire Control and Rescue District to preserve life and property and promote public safety through strong leadership, management, professionalism and integrity.

OUR FOCUS...

The District will focus its efforts on responding rapidly and safely to emergencies, providing appropriate interventions, community outreach and rigorous training to constantly improve our safety, skills and readiness.

OUR CORE VALUES... “Four General Orders”

To Residents:

We owe the residents of Bonita Springs the highest quality of service possible, characterized by responsiveness, integrity and professionalism. We will continually strive for quality improvement.

To The District:

We owe the Bonita Springs Fire Control and Rescue District our full commitment and dedication. We will always look beyond the traditional scope of our individual positions to promote teamwork and safe organizational effectiveness.

To Each Other:

We owe each other a working environment characterized by trust and respect for the individual, fostering open and honest communication at all levels.

To Ourselves:

We owe ourselves personal and professional growth. We will seek new knowledge and greater challenges, and strive to be at the leading edge of our profession.

OUR GOALS...

GOAL 1: All personnel and staff do their best, enjoy their job and promote safety for themselves, their coworkers and the organization.

GOAL 2: Develop or improve our organization to effectively administer and manage the resources of the District.

GOAL 3: Develop or improve a system for minimizing the impact of fires, disasters and other emergencies on life and property.

GOAL 4: Provide an effective Emergency Medical Service to lessen the morbidity and mortality of the sick or injured.

GOAL 5: Provide an effective Fire Prevention and Public Education System to improve the quality of the lives and safety of the citizens we protect.

Personnel, Stations, and Vehicles of the District



Personnel, Stations, and Vehicles of the District

Administration Division

Philip Kinsey	Chief
Kenneth Craft	Assistant Chief
Shane Sibert	Deputy Chief of Special Operations
Joseph Daigle	Deputy Chief of Emergency Medical Systems
Daniel Ryan	Deputy Chief of Fire Suppression
Iris Roman	Administrative Director
Cassandra Vokoun	Human Resource Coordinator
Anthony Gambino	Finance Manager
Lisa Gendron	Finance Coordinator
Hollie Powell	Administrative Assistant
Sandra Roberts	Administrative Assistant
Brandy Dockery	Administrative Assistant
Michael Burkard	Maintenance

Fire Prevention Division

Timothy Fernandez	Fire Marshal
Vaughn Spangler	Assistant Fire Marshal/Plans Examiner
Cheryl Murray	Administrative Assistant
Linda Swafford	Administrative Assistant
Debbi Redfield	Public Information Officer
Nicole Giuliano	Public Education Specialist
John Dahlgren	Fire Inspector
Alan Hogrefe	Fire Inspector
Scott Morris	Fire Inspector
Jeffrey Krupp	Fire Inspector
Eric Scholz	Fire Inspector
Cornel Lee	Fire Inspector
Jacqueline Levesque	Fire Inspector

Training Division

Donn Cleland	Division Chief
William Clemens	Training Lieutenant
Paul Phillips	Training Lieutenant

Suppression Division Personnel

Battalion Chiefs

A-Shift

Todd Taylor

B-Shift

Frank Giuliano

C-Shift

Vaughn Palmateer

Lieutenants

Albert Bradford
 Donald Brazelton
 David Brewer
 Jason Brod
 Bradley Brown
 Barry Brown
 Steven Bunn
 Paul Canning

Armand Calzadilla
 Gregory DeWitt
 Manuel Hernandez
 Gregory Harrel
 David Lees
 Richard Lanza
 Eric Madden

Jeffrey Millican
 Anthony Moschella
 Cesar Sanchez
 Richard Scott
 Mark Stirns
 Winthrop Telford
 Keith VanGelder
 Donald Wilkinson

Firefighters

Nicholas Araica
 Timothy Bogacz
 Benjamin Bogacz
 Terry Bonnell
 Roy Brown
 Michael Bucher
 Juvert Calero
 Jared Carey
 Andy Chicas
 Cary Coburn
 Jesse Cottrell
 Robert Day
 Paul Devan
 Steven Edelsberg
 Jeffrey Farrell
 Shane Frost
 David Glen
 Mark Harris
 Thomas Harrison

Jonathan Hernandez
 Adam Hughes
 Daniel Jones
 Michael Koshlap
 John Kutz
 James Lamb
 Zachary Lindgren
 Scott Lyons
 Christopher McDaniel
 Michael Mendez
 Adam Nolin
 Keith Ott
 Ramon Perez
 Daniel Platas
 Fredrick Plocinski
 Fredrick O'Donnell
 Alexis Revel
 William Richardson

Andrew Riggerbach
 Jeffrey Rowley
 Andrew Schmidt
 Robert Schmidt
 Allan Seruchar
 Gary Sheffield
 Mark Simon
 Anthony Valentino
 Marc Weiss
 Grant Wells
 Randy Werstein
 Jonathan Whitlock
 Leo Willette
 Ernest Williams
 Alexander Wright
 Giovanni Zamora
 James Zamora

Fire Stations

Station One, 27490 Old 41 Road
 Station Two, 28055 Mango Drive
 Station Three, 25001 South Tamiami Trail

Station Four, 27701 Bonita Grande Drive
 Station Five, 26890 South Bay Drive

Vehicles

Administration Division

Bonita 1 2009 Crown Vic
 Bonita 2 2008 Ford Expedition 4x4
 Bonita 3 2006 Ford Expedition 4x4
 Bonita 4 2004 Ford Expedition 4x4
 Bonita 5 2004 Ford Expedition 4x4
 Admin 24 2003 Jeep Liberty

Training Division

Bonita 8 2003 Ford Expedition
 Bonita 9 2007 Ford F-150

Fire Prevention Division

Bonita 06 2006 Ford Explorer
 Bonita 07 2004 Jeep Cherokee
 Bonita 11 2000 Ford Explorer
 Bonita 12 2006 Ford Escape
 Bonita 13 2006 Ford Escape
 Bonita 14 2007 Ford Escape

Bonita 15 2002 Ford Escape
 Bonita 16 2006 Ford Escape
 Bonita 17 2002 Ford Escape
 Bonita 18 2006 Ford Explorer
 Bonita 19 2007 Ford Freestar

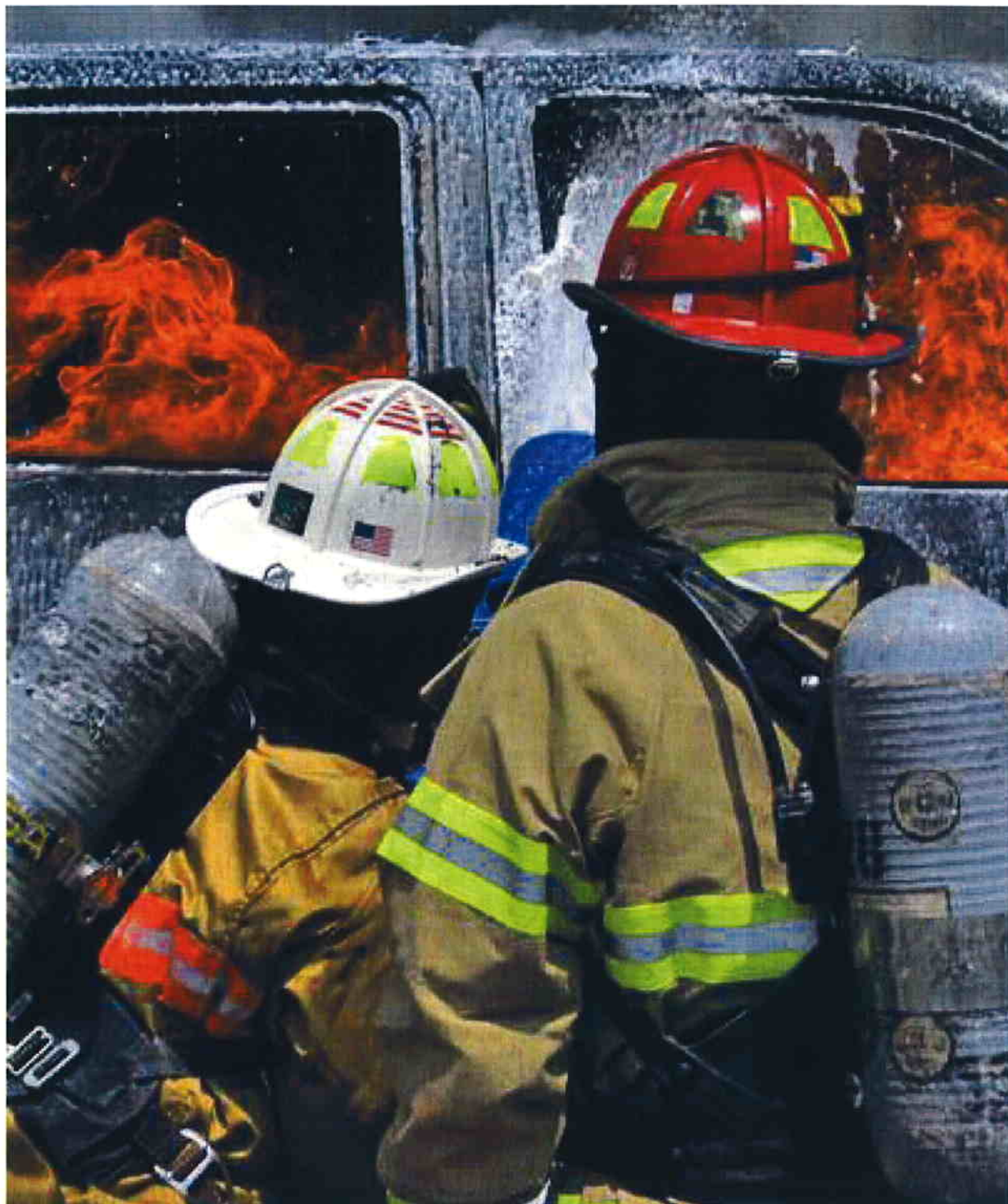
Suppression Division

Battalion Chief 20	2004 Ford Expedition 4x4
Rescue 21	2008 Ford F550 4x4
Rescue 24	2008 Ford F550 4x4
Rescue 25	2003 Ford F550 4x4
Engine 21	2001 Pierce 1250 GPM (moved to reserve engine)
Engine 22	2000 Pierce 1250 GPM
Engine 23	2004 Pierce 1250 GPM
Engine 24	2007 Pierce 1250 GPM
Ladder 21	1989 Pierce 1250GPM Tele-Squirt 65' (traded)
Brush 23	1992 International Brush/Rescue 4x4
Brush 24	1993 International Brush/Rescue 4x4
Squad 21	2004 Pierce Heavy Rescue/Special Operations
Haz Mat 21	1998 Chevrolet Step Van
Reserve Engine	1995 Pierce 1250 gpm (sold)
Marine 21	2000 Apex 19' Rigid Hull Inflatable Rescue Boat
Marine 22	22' Boston Whaler Guardian Rescue/Fire Boat
Ops 22	2007 F-150
Truck 21	2009 Sutphen 70' platform (new)
Engine 21	2009 Pierce Velocity (new)

Miscellaneous Vehicles

1999 SU 21	Ford Expedition 4x4 Reserve for Administration/Suppression (Rescue)
2003 SU 24	Jeep Liberty Reserve for Fire Prevention/Public Education/Administrative
(The following were sold)	
1995 SU 22	Ford Aerostar Reserve for Fire Prevention/Public Education/Suppression
1995 SU 23	Ford Aerostar Reserve for Fire Prevention/Public Education/Suppression
1997 Dodge	350 Utility Used for Maintenance

Operations Division



Operations Division

Activities

• Emergency

We respond to a wide range of emergency incidents. Included are: fires (structural, vehicle and wild land); medical and trauma emergencies; vehicle accidents; and special operations incidents (confined space, rope, trench, water rescue and hazardous materials incidents). In order to provide safe and efficient service upon our arrival to an incident, we have adopted the National Incident Management System, through the Department of Homeland Security. This system provides for the effective and standardized management of personnel and resources on emergency incidents, locally, state-wide and nationally.

• Non-Emergency

Non-emergency activities fill the remainder of our firefighters' work day. These activities include: the inspection and maintenance of our apparatus and equipment, training, public education assignments, pre-fire planning of buildings, street mapping, routine house cleaning and maintenance of our fire stations, and physical fitness training.

Incident Response

During 2009, our firefighters responded to 4,730 incidents. This is a 7.66% decrease over the 5,122 incidents that occurred during 2008.

Personnel

During 2009, the Suppression Division consisted of three battalion chiefs, 24 lieutenants, and 54 firefighters for a total of 81 personnel. In addition to each being state certified firefighters, 34 are also state certified paramedics and 47 are state certified emergency medical technicians.

Advanced Life Support Non-Transport Service

We have completed our ninth year of providing non-transport advanced life support (ALS) emergency medical care to the residents and visitors of the District. There are currently eight ALS units serving Bonita Springs. BSFD serves the public with a complement of highly trained and skilled paramedics and emergency medical technicians. Personnel perform various basic and advanced life support procedures such as cardiac monitoring, defibrillation, I.V. therapy and drug therapy to the sick or injured patient. Many times these procedures are performed prior to the arrival of an ambulance from either Lee County Emergency Medical Services, Collier County Emergency Medical Services or Fort Myers Beach Fire Control District. Upon their arrival, patient care is transferred so that the patient can be transported to the hospital.

For the first time, the District offered seasonal flu vaccinations to the public. This program was lead by DC Joseph Daigle and LT/Paramedic Jason Brod. The program ran from October through December and 951 vaccinations were administered at Station One.

Dr. Michelle Nathan, the District's medical director, provides quality control review of patient care and monthly training sessions on a variety of emergency medical subjects.

Apparatus

During the year, two emergency apparatus units were replaced. Our reserve engine was replaced with a new 2009 Pierce Velocity engine. This unit was placed into service at Station One as the new Engine 21. The existing Engine 21, a 2001 Pierce Contender, was moved to reserve status. Our 1989 Pierce Tele-Squirt was replaced with a new 70-foot Sutphen platform. Both the Tele-Squirt and reserve engine were used as trade-ins on the Sutphen.

Automatic Vehicle Locator (AVL-Closest Unit Response)

The District completed its first full year with AVL, closest unit responses with Estero Fire Rescue. This system has proven beneficial for both Districts by placing the closest emergency unit on the scene of an emergency, regardless of which fire district. Additionally, it has decreased response times to emergency medical, fire and special operations incidents.

Fire Explorer Post #5513

The Fire Explorer program is designed to assist in the positive development of young adults in our community. Explorers learn about what it takes to become a firefighter and practice real firefighting techniques in a safe non-emergency environment. FF Paul Devan heads up this program with extreme commitment and zest. He has brought this program from an idea to a highly-respected Explorer Post. The post will travel to Gatlinburg, NC for the second consecutive year to attend *Winter Fest*, a gathering of explorer posts from around the country. This worthwhile endeavor is supported by a cooperative effort between the fire district and community. The explorers have assisted with events for fire prevention/public education, have filled sandbags for flood victims, attended Holiday in the Park 2009, fund raising, cleaning the stations and trucks, reloading fire hose and equipment, and projecting a positive image of our profession. The Fire Explorer Post is expanding in numbers, dedication, and training to develop these young men and women to be more of an asset to the community, the district, and to their futures. We currently have 14 Explorers, one Explorer/Advisor, nine Advisors, and one Lead Advisor, who is FF Paul Devan.

Honor Guard

The BSFD Honor Guard was established in 2007 to officially represent the District in the posting of colors for both District and the community, and other ceremonial events.

To date, the Honor Guard has participated in events including fire and law enforcement funerals, September 11 Ceremonies, Celebrate Bonita, Edison Festival of Lights Parade, Arcadia Rodeo (Public Safety, Military Day), Southwest Florida Public Safety Academy (Fire Academy), graduation ceremonies and fire service seminars (hosted in-house).



Team members include: DC Shane Sibert, LT Bradley Brown, LT Barry Brown, LT Paul Canning, LT James Lamb, FF Fredrick Plocinski, FF Andy Chicas and FF Gary Sheffield.

Life and Property

District firefighters are responsible for the emergency medical treatment and fire protection services to one of the fastest growing areas in Southwest Florida. The 2009 permanent population of our 72-square-mile fire district is approximately 45,000 residents, with an additional 21,800 seasonal residents. The taxable value of all real estate property located within the District as reported by the Lee County Property Appraiser for 2009 was \$9,074,022,902. This was a 16.2% decrease from 2008, or \$10,830,715,554.

Maintenance

Staff vehicle and emergency apparatus maintenance has been merged and placed under the supervision of DC Daniel Ryan. District personnel are dedicated to the maintenance of facilities, apparatus and equipment. A great sense of pride and responsibility is felt by all District employees who keep the equipment in excellent working condition. That commitment is grounded in two basic premises:

1. Reliable well-engineered equipment that is maintained to the manufacture's specifications is safer and more efficient for the public and personnel.
2. A sincere sense of responsibility to the tax payers to give them the best return on their money for the equipment and facilities in which the District has invested.

Facility and Grounds Maintenance: Michael Burkard is the District's building maintenance technician and has a wide variety of responsibilities including hydrant maintenance, routine facility maintenance, and many other miscellaneous duties. His extensive and varied experience has proven to be a great asset to the District.

Staff Vehicle Maintenance: This maintenance has been well coordinated by Inspector Jacqueline Levesque. She interfaces with local vendors for routine maintenance at pre-negotiated prices. She has also been instrumental in the development of the Fleet-mate data base.

Apparatus Maintenance: This maintenance has gone through quite an evolution and is now poised to become a central maintenance facility for the District and possibly neighboring agencies. Under the leadership of Chief Mechanic/LT Keith VanGelder and DC Daniel Ryan, the District has raised its capabilities and apparatus maintenance program to an excellent level. Records are now kept on a new fleet software program called Fleet-mate. This program assists us in keeping our most expensive assets in top working order and NFPA testing standards compliant. The District has recognized that good maintenance keeps us safer and limits our liability in the event of an accident.

The five personnel that make up the fleet maintenance component have been working to further educate themselves by attaining national certifications. Chief Mechanic/LT Keith VanGelder has achieved the certifications of Emergency Vehicle Technician II (EVT) and ASE Master Mechanic. FF Gary Sheffield has the certification level of EVT I. Both LT Paul Canning and FF Ernest Williams continue to work toward EVT and ASE certifications. DC Daniel Ryan has achieved the certification of Fleet Supervisor I.

Soon after the opening of the replacement Station Five, we plan to move the fleet maintenance operations to a specially designed apparatus bay on that site.

The cost associated with maintaining the fleet has been steadily falling over the past three years. This has been accomplished with an aggressive in-house preventive maintenance program, newer apparatus, and the well thought out use of outside vendors. We are pleased to report that we should once again lower our costs in 2010.

Other areas of equipment maintenance and testing are handled by the following individuals:

- SCBA testing and repair: LT Albert Bradford, LT Richard Scott, and FF Keith Ott, and FF Jason Burgess
- Hose testing and repair: LT Donald Brazelton, FF Thomas Harrison, FF Anthony Valentino, and FF Tim Bogacz
- Nozzle repair: FF Marc Weiss
- Portable lighting equipment and chainsaws: FF Fredrick Plocinski
- Appliance repair: FF Steven Edelsberg
- HVAC maintenance and consulting: FF Benjamin Bogacz
- Pump testing: LT Donald Brazelton and FF Gary Sheffield
- Apparatus tool mounting: LT Albert Bradford and FF Jeffrey Rowley

Operational Upgrades

During 2009, the Operations Division upgraded all of its front line Mine Safety Appliance (MSA) Self Contained Breathing Apparatus (SCBA), which accounted for a total of 50 SCBA packs. The District purchased the MSA Firehawk M-7, which brought us in line with the most current NFPA Standard, the 2007 edition.

Physical Fitness

The job of a firefighter is both physically demanding and mentally stressful. Firefighters routinely go from a relaxed condition to a state of maximum output at the sound of an alert tone. This requires that firefighters maintain good physical condition. The District provides a variety of physical fitness equipment at our fire stations for the use of our employees. In addition, the District provides complete annual physical examinations to monitor the health and well-being of our personnel.

Pre-Fire Plans

Inspector Eric Scholz coordinates the pre-fire planning program. Pre-fire planning is used by company officers to plan initial tactics and become familiar with specific buildings. The pre-plan information is gathered by on-site visits to all our commercial properties, target facilities, multifamily buildings, etc. A detailed list of information is gathered, including digital photos. This information is then organized and loaded into the First Look Pro computer program. He then transfers this information into our emergency response units that are computer equipped. When these emergency units are dispatched to an incident, the pre-plan is automatically displayed for the crew. To date, we have over 500 plans loaded and are working on completing over 1,700 more. He has been successful in receiving and loading pre-plans from a few of our neighboring fire districts, which helps our crews on mutual aid calls out of the District.

Protective Clothing

The design of protective clothing for firefighters is constantly being improved to provide the best protection possible. Early turnout gear was designed to protect firefighters from the elements, such as rain and snow, but offered no thermal protection. As thermal protection and flame resistance became primary concerns, the design and manufacturing processes changed dramatically. Inner liners were developed to provide thermal protection and vapor barriers were developed to protect the firefighter from steam burns. Turnout gear evolved from single layer to a three layer clothing ensemble. The cost of a complete set of turnout gear, which consists of a helmet, fire hood, bunker coat, bunker pants, bunker boots, and suspenders, is approximately \$1,500. Mid year, the District began evaluating protective clothing from various vendors. Starting in 2010 and proceeding over the next year or two we will begin replacing our current protective clothing because of its life expectancy and certification time.

Safe Place

The District continues its participation in the Safe Place Youth Shelter Program sponsored by Lutheran Services. Any fire station, store, restaurant or other building displaying the yellow and black Safe Place logo sign is an official safe area for youths. Students are instructed, through training programs in the schools, to go to a Safe Place location if they are in crisis. Our firefighters are trained to comfort the youth and then to contact Safe Place. A Safe Place volunteer, who is trained in crisis intervention techniques, responds to the fire station. The troubled youth is counseled by the volunteer and returned home, or if necessary, transported by the volunteer to the Oasis Youth Shelter in Fort Myers.



Special Operations

During the first quarter of 2009, the Special Operations Division conducted training with Marine 21 and 22 in Estero Bay Area and the Gulf of Mexico, checking off new and upcoming rescue boat operations.

We participated in a Marine Emergency Response Team drill. The training was conducted at the Fort Myers Beach Coast Guard Station. The drill was a mock incident involving a vessel in the water with victims and possibly a fire.

Mid year, Special Operations members conducted Trench Rescue Operations training at Bonita Springs Fire-Rescue Station Four.

The last quarter of the year, the Special Operations members participated in a specialized, in-house, extrication class through NAVRA (North American Vehicle Rescue Association) with instructors from the Palm Harbor Fire-Rescue Extrication Team. Note: These members placed fifth in the world in the 2008 international competition. The Hazardous Materials team members participated in an "Air-Monitoring/Risk Analysis" Course taught by Response Technologies.

New and up-coming Special Operations team members conducted driver's training on Squad 21. (A number of them are now authorized to drive and operate the unit).

Additionally, we hosted a three-day "C.A.R.E." program by Mine Safety Appliance (Corporate) Technician Representatives class. This course encompassed learning how to properly maintain our new self-contained breathing pack systems.

Urban Search and Rescue Team

The District has continued its commitment to the Southwest Florida Urban Search and Rescue team, Florida Task Force-6. Assistant Chief Kenneth Craft continues to serve as the Chief Executive Officer and Task Force Leader for the program. In addition, the following personnel also served as team members during 2009: FF Timothy Bogacz, FF Andrew Schmidt, LT Barry Brown, LT Bradley Brown, LT Gregory DeWitt, BC Frank Giuliano, LT David Lees, BC Vaughn Palmateer, DC Shane Sibert, LT Mark Stirns, LT Winthrop Telford, and Public Educator Nicole Giuliano.

2009 highlights for the team include:

After 11 years of serving as the initial Chief Executive Officer/Program Manager, Assistant Chief Kenneth Craft stepped down to the position of Assistant Program Manager/Task Force Leader.

The team conducted recertification training in: Confined Space Rescue, Trench Rescue, Rope Rescue, Vehicle/Machinery Extrication, and United States National Grid Mapping.

The team conducted new programs in: Critical Incident Stress Management, FEMA USAR Orientation, Rope Rescue, and Incident Management for Structural Collapse.

The team worked on its \$212,320 Homeland Security Grant for sustainment and training. Late in 2009, it was awarded \$366,208 for capital build-out, sustainment and training.

The CEO and Task Force leaders attended various local, state and national USAR meetings throughout the year.

Annual Response Profile

	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>
Total Responses	5142	5012	5122	4730
% of Increase	-0.79%	-2.5%	2.2%	-7.6%

Monthly Response Profile

<u>Month</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>
January	494	464	450	481
February	532	485	538	451
March	564	485	552	470
April	479	470	425	451
May	410	401	385	385
June	328	385	384	341
July	379	398	391	326
August	362	376	386	368
September	390	342	372	328
October	367	404	381	344
November	415	395	415	366
December	422	407	442	419
Total	5142	5012	5122	4730

Daily Response Profile

Day of Week	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>
Sunday	663	714	700	649
Monday	792	722	742	682
Tuesday	724	709	736	660
Wednesday	698	753	750	691
Thursday	702	668	696	688
Friday	788	727	737	694
Saturday	775	719	761	669
Total	5142	5012	5122	4730

Station Response Profile

Station	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>
One	1737	1636	1750	1721
Two	913	898	987	931
Three	660	610	690	645
Four	1035	1062	1002	766
Five	711	670	666	655
Out of District	74	133	27	12
Total	5142	5012	5122	4730

Shift Response Profile

Shift	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>
A Shift	1772	1624	1701	1552
B Shift	1749	1679	1671	1570
C Shift	1621	1709	1750	1608
Total	5142	5012	5122	4730

Incident Type Count

Fire

Fire, Other	12
Building Fire	11
Fires in Structures Other Than a Building	3
Cooking Fire, Confined to Container	8
Incinerator Overload or Malfunction, Fire	1
Trash or Rubbish Fire, Contained	1
Fire in Mobile Home Used as a Fixed Residence	1
Mobile Property (Vehicle) Fire, Other	6
Passenger Vehicle Fire	20
Road Freight or Transport Vehicle Fire	1
Water Vehicle Fire	1
Off-road Vehicle or Heavy Equipment Fire	1
Camper or Recreational Vehicle (RV) Fire	2
Natural Vegetation Fire, Other	3
Forest, Woods or Wildland Fire	24
Brush, or Brush and Grass Mixture Fire	23
Grass Fire	13
Outside Rubbish Fire, Other	11
Outside Rubbish, Trash/Waste Fire	9
Dumpster or Other Outside Trash Receptacle	1
Outside Stationary Compactor/Compacted	1
Special Outside Fire, Other	5
Outside Storage Fire	1
Outside Equipment Fire	4
Sub-Total	163

Overpressure Rupture, Explosion, Overheated-No Fire

Overpressure Rupture of Steam Pipe	2
Excessive Heat, Scorch Burns with No Ignition	2
Sub-Total	4

Rescue & EMS Medical Service Incidents

Rescue, EMS Incident, Other	74
Medical Assist, Assist EMS Crew	562
EMS Call, Excluding Vehicle Accident with Injuries	2249
Motor Vehicle Accident with Injuries	139
Motor Vehicle/Pedestrian Accident	12
Motor Vehicle Accident with No Injuries	214
Lock-in	2
Search for Person in Water	3
Extrication of Victim(s) from Vehicle	2
Removal of Victim(s) from Stalled Elevator	2
Water & Ice Related Rescue, Other	1
Swift Water Rescue	1
Watercraft Rescue	1
Rescue or EMS Standby	2
Sub-Total	3264

Hazardous Conditions (No Fire)

Hazardous Condition, Other	4
Combustible/Flammable Gas/Liquid Condition	1
Gasoline or Other Flammable Liquid Spill	10
Gas Leak (Natural or LPG)	9
Oil or Other Combustible Liquid Spill	5
Chemical Hazard (no spill or leak)	1
Chemical Spill or Leak	3
Carbon Monoxide Incident	1
Refrigeration Leak	1
Heat from Short Circuit (wiring)	3
Overheated Motor	5
Breakdown of Light Ballast	1
Power Line Down	7
Arcing, Shorted Electrical Equipment	11
Biological Hazard, Confirmed or Suspected	1
Vehicle Accident, General Cleanup	9
Sub-Total	79

Service Call

Service Call, Other	23
Person in Distress, Other	8
Lockout	6
Water Problem, Other	1
Water Evacuation	1
Water or Steam Leak	2
Smoke or Odor Investigation	14
Animal Problem, Other	1
Animal Rescue	1
Public Service Assistance, Other	60
Assist Police or Other Governmental Agency	5
Police Matter	1
Public Service	40
Assist Invalid	16
Defective Elevator, No Occupants	5
Unauthorized Burning	8
Cover Assignment, Standby, Move-up	4
Sub-Total	196

Good Intent Call

Good Intent Call, Other	41
Dispatched and Canceled En-route	244
Dispatched and Canceled On-scene	197
Fire Units Sent to Wrong Location	1
No Incident Found on Arrival at Dispatch Location	49
Prescribed Fire	2
Authorized Controlled Burning	4
Smoke Scare, Odor of Smoke	4
Steam, Vapor, Fog or Dust Thought to be Smoke	1
Smoke from Barbecue, Tar Kettle	1
EMS Call, Party Transported by Non-Fire	1
HazMat Release Investigation with No HazMat	3
Sub-Total	548

False Alarm & False Call

False Alarm or False Call, Other	127
False Alarm/No Response (Fire Alarm)	24
Malicious, Mischievous False Call, Other	9
Municipal Alarm System, Malicious False Call	1
Bomb Scare-No Bomb	2
System Malfunction, Other	47
Sprinkler Activation due to Malfunction	3
Smoke Detector Activation due to Malfunction	36
Heat Detector Activation due to Malfunction	2
Alarm System due to Malfunction	50
Unintentional Transmission of Alarm	31
Sprinkler Activation, No Fire	4
Extinguishing System Activation	1
Smoke Detector Activation, No Fire	24
Detector Activation, No Fire	13
Alarm System Activation, No Fire	92
Sub-Total	466

Special Incident Type

Special Type of Incident, Other	6
Citizen Complaint	2
Sub-Total	8

Grand Total **4730**